

THE WINES OF
JORDAN
STELLENBOSCH

Terms and Conditions for Jordan Tastings and Tours

Tariffs are Quoted: Inclusive of VAT. In South African Rands (ZAR). Subject to availability.

Tariffs Changes: All tariffs quoted are subject to change, without prior notice, however rates quoted for confirmed bookings will be honoured.

Tariffs Exclude: Wine purchases, gratuities, transfers and airport transfers. Breakfast, lunch or dinner served in the Bakery or the Restaurant.

Securing tours: To secure your reservation payment to be made in full using the online payment system or by EFT using the payment details provided. To have exclusivity on a tour, please ensure this is indicated via email: sales@jordanwines.com via telephone +27 (0)21 881 3441.

Payment: Banking details for EFT payments.

Jordan Winery PTY Ltd

Standard Bank Stellenbosch

Acc: 07 228 3378

Branch: 050 610

Please remember to use "TASTING" followed by your surname as your reference. Should you wish to pay by credit card, please use the online payment system:

Indemnity forms: All participants in cellar and vineyard tours will be asked to sign indemnity forms upon arrival.

Cancellation policy: The following cancellation fee applies on the full value of the booking:

- If cancelled within 2 days prior to arrival – 0% cancellation fee
- If cancelled within 24 hours of arrival – 50% cancellation fee
- If cancelled on the day of arrival or no show – 100% of cancellation fee

Children: Persons under the age of 18 are more than welcome to partake in any wine tours, provided they are under supervision of a parent or legal guardian. South African law states that no alcohol will be served to anyone under the age of 18 years of age. Identification may be requested by staff of Jordan Winery (PTY) Ltd.

Opening / closing times: The Jordan Winery tasting room is open from 09:30 – 16:30 Monday – Sunday from April to end of October. 09:30 – 16:30 Monday through to Wednesday & Sunday and 09:30 to 18:30 Thursday, Friday & Saturday from 1 November until the end of March. We are closed CHRISTMAS DAY. Private and exclusive bookings by prior arrangement.

Smoking: South Africa has strict non-smoking laws associated with public spaces and guest accommodation. The Jordan Luxury Suites are a smoke-free establishment. Please consider other guests by only smoking in designated areas such as the car park and lawn area in front of the wine cellar.

Pets: Unfortunately no pets are allowed on the property.