



**Terms and conditions as set out by Jordan Winery (PTY) Ltd.**

**Tariffs are Quoted:** Inclusive of VAT. In South African Rands (ZAR). Subject to availability.

**Tariffs Changes:** All tariffs quoted are subject to change, without prior notice, however rates quoted for confirmed bookings will be honoured.

**Tariffs Exclude:** Wine purchases, gratuities, transfers and airport transfers. Breakfast, lunch or dinner served in the Bakery or the Restaurant.

**Securing tours & picnics:** To secure your reservation payment to be made in full using the online payment system or by EFT using the payment details provided. To have exclusivity on a tour, please ensure this is indicated via email: [sales@jordanwines.com](mailto:sales@jordanwines.com) via telephone +27 (0)21 881 3441.

**Payment:** Banking details for EFT payments.

Jordan Winery (PTY) Ltd  
Standard Bank Stellenbosch  
Acc: 270 294 910  
Branch: 050 610

Please remember to use the reference given, followed by your surname as your reference. Should you wish to pay by credit card, please use the online payment system:

**Indemnity forms:** All participants in cellar and vineyard tours will be asked to sign indemnity forms upon arrival.

**Children:** Persons under the age of 18 are more than welcome to partake in any wine tours, provided they are under supervision of a parent or legal guardian. South African law states that no alcohol will be served to anyone under the age of 18 years of age.

Identification may be requested by staff of Jordan Winery (PTY) Ltd.

No children under the age of 5 permitted on cellar or vineyard tours.

**Opening / closing times:** The Jordan Winery tasting room is open from 09:30 – 16:30 Monday – Sunday. We are closed CHRISTMAS DAY. Private and exclusive bookings by prior arrangement.

**Smoking:** South Africa has strict non-smoking laws associated with public spaces and guest accommodation. Jordan Wine Estate and associated establishments are smoke-free. Please consider other guests by only smoking in designated areas such as the car park and lawn area in front of the wine cellar.

**Pets:** Unfortunately no pets are allowed on the property.

**Cancellation policy:** The following cancellation fee applies on the full value of the booking:

- \* If cancelled within 2 days prior to arrival – 0% cancellation fee
- \* If cancelled within 24 hours of arrival – 50% cancellation fee
- \* If cancelled on the day of arrival or no show – 100% of cancellation fee